



## **PLOVDIV UNIVERSITY "PAISII HILENDARSKI"**

### **DEPARTMENT FOR QUALIFICATION AND PROFESSIONAL DEVELOPMENT OF PEDAGOGICAL SPECIALISTS**

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Plovdiv University "Paisii Hilendarski" and Agency OZON have been actively partnering since the beginning of 2018. The partnership aims at achieving quality education, promoting good practices in pedagogical circles, implementing joint initiatives for the introduction and use of innovative methods in the educational process, mutual promotion, etc.

Plovdiv University is one of the leading higher-education institutions in the Republic of Bulgaria. Also known as the University of Paisii Hilendarski, it is the largest university in southern Bulgaria and as well the second biggest in Bulgaria. Initially founded in 1961, the University educates students in more than 260 disciplines encompassing the nature sciences, humanities, social sciences and economics with more than 910 professors and employees.

Agency OZON develops and provides a wide variety of the most advanced and high-quality services in support of the school communities, local and regional administrations and social service providers.

One of the specific forms of cooperation between Plovdiv University "Paisii Hilendarski" and Agency OZON is organizing and realization of supervisions for those who work with children and adolescents in the pedagogical environment, in the form of professional pedagogical-psychological training. The supervision is part of the process for professionalization and a method by which the professionals get help in understanding the situation in which they work, of his own role and behavior. Supervision provides professional support and also prevents the accumulation of pressure at work and the professional burnout.

Supervisions are pedagogical innovations, implemented in practice thanks to the team of licensed supervisors of Agency OZON. The University of Plovdiv, through the Department for Qualification and Professional development of pedagogical specialists, ensures the intervention of the supervisor and the academic line for developing horizontal forms for support to pedagogical specialists (as is the supervision). The academic curriculum is defined by the thematic scope of the supervisions, based in 4 main areas – emotions, relationships, addictions and behavior problems.

Agency OZON has professional contributing experts from the defined thematic scope, ready to meet the new and emerging needs of the increasingly diverse educational, public-administrative and social standards.

Thanks to all of what was said above, and with faith in the quality of the investments realized in the future development of new and adequate forms for support of humanitarian professionals, I highly evaluate the innovations introduced by the team of Agency OZON and their sincere assurances as to the quality and expertise of the work carried out.

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